



Love A Pup, LLC

3 Year Limited Health Warranty

www.loveapup.com

855-4-A-PUPPY or 855-427-8779

Buyer(s) Name(s): _____

Street Address: _____

City, State, Zip Code: _____

Phone: _____

Name of Puppy Purchasing: _____

Breed, Gender: _____

Pet/Breeding Purchase: PET ONLY (no registration given on pet only puppies) _____

Purchase Price (not including shipping): _____

List 2 closest International Airports: _____

Seller is referenced to as Love A Pup, LLC and Buyer is referenced to Name

given above.

1. _____ Buyer understands and agrees that Love A Pup, LLC requires a Wellness Exam by a licensed veterinarian no more than 48 hours after arrival of the puppy.

2. _____ Seller offers a 1095 day warranty only from the date of birth of the dog. This is a limited warranty that covers life threatening, untreatable conditions only. This warranty excludes all treatable or repairable conditions. We do not cover common conditions predisposed in any breed and suggest getting a health insurance policy for coverage on your pup before the puppy arrives home. We do not cover veterinarian bills incurred, of any type once the puppy has left our possession.

3. _____ During this warranty Seller will cover issues that fit all of the following requirements. Hereditary and congenital, life threatening, untreatable defects only. Contagious or Viral infections are covered for 48 hours after the puppy has left our possession only. Seller will require supporting documentation (including but not limited to lab work, x-rays, MRI, etc.) from a veterinarian if any claims are made on the puppy along with necropsy report in the rare event that is needed. Deductibles will be required to be paid for any claims approved for replacement.

The warranty for the first year after purchase Love A Pup, LLC offers a replacement puppy of equal or lower value of the dollar amount paid for the original puppy. There will be a deductible due for the replacement of any puppy that qualifies for this warranty. The deductible due will be 30% of the purchase price (excluding shipping) for puppies that qualify for a replacement within the first 365 days of life. _____ Initial

The warranty for the second year Love A Pup, LLC offers a replacement puppy of equal or lower value of the dollar amount paid for the original puppy. There will be a deductible due for the replacement of any puppy that qualifies for this warranty. The deductible due will be 60% of the purchase price (excluding shipping) for puppies that qualify for a replacement within 366 to 730 days of life. _____ Initial

The warranty for the third year Love A Pup, LLC offers a replacement puppy of equal or lower value of the dollar amount paid for the original puppy. There will be a deductible due for the replacement of any puppy that qualifies for this warranty. The deductible due will be 90% of the purchase price (excluding shipping) for puppies that qualify for a replacement within the first 365 days of life.

If shipping is required for a replacement puppy to get to the buyer's home those fees will be the responsibility of the buyer. Love A Pup, LLC will not cover or be responsible for shipping fees due on any replacement puppies. _____ Initial

4. _____ Parasites, protozoans, hernias, or common treatable issues of a puppy are not covered under this warranty. Health insurance is suggested for all puppies purchased.

5. _____ Seller will NOT pay any medical expenses or expenses for puppy's care after leaving seller's possession.

6. _____ Buyer understands if the puppy should become deceased for any reason, and a claim is made for warranty coverage, the seller will require a necropsy report by a licensed,

authorized facility, at the buyer's expenses to determine the cause of death. In the event the cause of death is a life threatening, untreatable defect deemed congenital or genetic, the seller has up to 6 months to replace the puppy per the terms noted in the deductible portion of the warranty.

Hypoglycemia Disclaimer

Hypoglycemia is not an illness and can be prevented with proper diet and nutrition. Our warranty does not cover for this syndrome, and it is the buyers' responsibility to prevent their puppy from hypoglycemia.

It is crucial to have Nutrical or Dyne on hand at ALL times in case of an episode of Hypoglycemia should occur.

Hypoglycemia is a syndrome that occurs primarily in toy breeds between 6 and 12 weeks of age. But in very small puppies/dogs it can be a lifelong concern. A hypoglycemic attack is often precipitated by stress or illness.

The typical signs are listlessness, depression, staggering gait, muscular weakness, and tremors-especially of the face.

Puppies with a severe drop in blood sugar will develop seizures or become in stuporous state and go into a coma. Death can follow. This sequence of symptoms is not always seen. For example, some puppies exhibit only weakness or a wobbly gait. Occasionally a puppy who seemed just fine is found in coma. Episodes of hypoglycemia often occur without warning-for example, when a puppy is stressed by shipping or while transitioning to a new home. Other common causes of acute hypoglycemia are missing a meal, chilling, becoming exhausted from too much play, or having an upset stomach. These events place an added strain on the energy reserves of the liver.

Teacup puppies must eat every 3-4 hours. It is not an option or something that should be overlooked. If they are sleeping wake them up to eat. If a teacup puppy doesn't eat their meal a supplement of Nutrical should be given to ensure they maintain their sugar levels. Nutrical should be given every 4-6 hours if the puppy isn't eating in order to prevent hypoglycemia.

Prolonged or repeated hypoglycemic attacks in toy breed puppies can cause brain damage. Puppies with frequent attacks should undergo veterinary testing.

Treatment: The treatment of hypoglycemia is aimed at restoring the blood sugar level. Begin administering Nutrical or Dyne immediately. If the puppy is awake and able to swallow, use Nutri Cal or Dyne (if this is not available, and in an emergency only, you may use corn syrup, sugar or honey) on the gums. You should see improvement in 15 minutes. If not, call your veterinarian.

Prevention: Susceptible puppies should be fed and eat a full meal at least four times a day. It is important to have a high-carbohydrate, high-protein, high-fat diet. It is essential that the diet be high quality.

The buyer agrees to and understands the terms and responsibilities in the Hypoglycemia

Disclaimer: _____ Initial

Note: Love A Pup, and www.loveapup.com are not a licensed Veterinarian and the information that we provide will not treat any illness. We are offering advice based upon years of experience with teacup puppies. Always speak to your veterinarian immediately if you have any concern whatsoever.

7. _____ Buyer agrees that any puppy purchased from Seller will not leave until the Seller the puppy is stable enough to leave. Some puppies do require extra time to develop. Buyer will not have grounds to cancel the purchase because a puppy has been delayed for shipping. Our main priority is the welfare of the puppy and their safety.

8. _____ Buyer agrees to pay all fees related to shipping US puppies and when importing Korean puppies. These fees are including but not limited to Customs Broker fees, airline fees, import paperwork fees nanny pickup and delivery fees that may be required for your puppy to get safely home. Love A Pup, LLC is NOT responsible for any fees related to shipping or importing the puppy. We do include shipping to the select airports but only on Korean puppies (subject to change at any time).

9. _____ Buyer understands and agrees that all credit card purchases made on the Seller website will require a front and back copy of the credit card and government issued identification submitted to Love A Pup, LLC. We take fraud seriously and our merchant account requires proof of identity for each purchaser. The purchased puppy will not ship until we have received these required images and paperwork. Buyer may block out all numbers on the credit card except for the last four digits of the credit card used.

10. _____ Buyer agrees that puppies sold as "pet only" and will not be issued with pedigree or registration papers. This is our PET ONLY contract and all pups purchased with this contract are SOLD WITHOUT pedigree and are PETS only. Please note: Puppies sold with breeding rights/pedigree rights will be issued a certified pedigree and Love A Pup, LLC does not guarantee it will transfer to any specific registry or clubs.

11. _____ Buyer understands and agrees that Love A Pup does not warranty or guarantee that any of our puppies will come up and purebred on a DNA test. These tests are not accurate

and cannot be relied on for accuracy.

12. _____ Buyer agrees that if they cancel sale prior to taking delivery of their puppy purchased that NO refunds will be given in part or in full, for any reason. Seller will issue Buyer a letter of credit to purchase a puppy within 90 days from original date of purchase, minus a \$500 restocking fee. The \$500 fee is for lost marketing time, wages, all continued care, boarding, grooming, advertising and a relisting.

13. _____ Buyer agrees that seller does not guarantee weight, size, coat color, behavioral or personality traits of any puppy purchased. Love A Pup, LLC uses a universal weight charting system that gives us an estimated weight based on factors out of our control. The weight charting system is a guide ONLY and is not an exact science. Love A Pup, LLC or any of its affiliates cannot guarantee that your puppy will not grow smaller or larger than the estimated value given for any puppy. If size is of great importance, then we always suggest buying a puppy that is 8 months or older. Color changes are common with certain breeds, and we cannot be held liable if your puppy's coat color changes at any time throughout their life.

14. _____ Buyer understands that puppies should not be purchased as gifts or for young children as they can be fragile and do require responsible care. A puppy can be injured by being stepped on, or from falling off a couch or bed.

15. _____ Buyer understands that Love A Pup, LLC is the breeder of all the puppies advertised with exception of the puppies that are imported from South Korea.

16. _____ Once the puppy has been purchased the Seller is under no obligation to provide up to dated photos or videos prior to a puppy leaving our care if we feel it will cause undue stress for a puppy prior to shipping.

17. _____ Buyer agrees to Seller Refund Policy listed on www.loveapup.com and understands no refunds are given in part or in full for any reason. Including but not limited to change of heart, illness, divorce, etc. If a Buyer decides to cancel their purchase or refuses to pay the final balance on a puppy the Seller will issue a letter of credit valid for 90 days from the date of the original purchase.

18. _____ Buyer understands Seller does not have a return or exchange policy for any reason once the purchased puppy has left our possession. Love A Pup, LLC will possibly agree on a case-by-case basis to take a puppy back if the buyer can no longer keep the puppy. **No compensation** will be given to the Buyer from the Seller if a puppy is returned and accepted back by Love A Pup, LLC.

19. _____ Buyer agrees to give seller first right of refusal if Buyer should ever decide to not keep or sell their puppy/dog at any time.

Every Attempt has been made to make this contact fair for both buyer and seller. No other warranties, guarantees verbal or written will supersede this agreement. We agree that any claim, dispute or controversy between us or claim by either of use against the other or the employees, agents or assigns of the other and any claim arising from or relating to this agreement or the relationships which result from this agreement, no matter against whom made, including the applicability of this arbitration clause and the validity of the entire agreement[1], shall be resolved by neutral binding arbitration by the National Arbitration Forum[2], under the Code of Procedure then in effect. Any arbitration hearing at which you appear will take place at a location in or near McAllen, TX and will be the choice of seller at either of these locations. Information may be obtained, and claims may be filed at any National Arbitration Forum office, www.arbitration-forum.com, or at P.O.Box 50191, Minneapolis, Minnesota 55405. We are a Limited Liability Company.

By signing below you adhere and agree to all the terms and conditions that follow any purchase of a puppy from loveapups.com, aka Love A Pup, LLC. No other guarantees or warranties are implied other than what is stated in this contract.

Buyer: _____ Date: _____

Buyer: _____ Date: _____

Seller, Love A Pup, LLC

or any of its affiliates or representatives:

_____ Date: _____